

State of Nevada Gaming Control Board

Associated Equipment Software Modification Approval

Approval Number S2012-0702

Submitted By: 30846-01 Vendini, Inc.

Prior Lab Nbr: S2012-0702 Emergency: N Type of Game: Associated Equip

Applied Date: 05/25/2011 Received Date: 05/25/2011 Approved Date: 06/01/2012

GCB Number	Manufacturer's Part Number(s)	Type of Part
S2012-0702-01	VENDINI BOX OFFICE 1.0	Other

Devices That Will Use This Software

D2011-0065 Vendini Ticketing

Features & Attributes

036 - Gaming Associated Equipment

Description

Vendini Inc
Vendini Box Office System v. 12104

Box Office Sales

Point of Sale Box Office System

Vendini's TicketAgent® box office software is a box office point-of-sale system that sells tickets to events, monitors sales activity, and produce detailed reports. Vendini is a web-based system which features:

The TicketAgent license which allows a property to utilize the terminal on many workstations (including remote outlets), with each being connected to share information and process orders. The terminals may be used to process cash, check, credit card, comp, voucher, or any other tender type and then used to print thermal tickets, e-tickets, receipts, and confirmations. Terminals can also scan tickets in (and out) at the door, process refunds and exchanges on the spot, track patrons with a completely integrated CRM system, and offer flex passes that patrons can redeem online. The system can generate comprehensive reports, that are both predefined and custom designed. Agents can look-up orders and resolve issues quickly, as well as create batch print jobs for thermal tickets, hold seats for patrons, talent, media, groups, etc. The system can allow patrons to become a member, a fan, or a VIP, in order to appeal to a particular patron base for a donation. Licensees may add customizable fees to orders, and package up events and sell them any variety of ways. The system can be configured to offer special discounts to deserving patrons. System access is configured through system permissions to control user access.

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A handwritten signature in black ink that reads "Christopher F. Weaver". The signature is written in a cursive style with a large initial 'C'.

Christopher Weaver, Agent